



REPORT FOR EDLC BOARD	
Report Title:	Variation to Leisure Centres Operating Hours
Contact officer:	Mark Grant
Date:	23rd August 2017
Agenda Item No:	5
Report No:	EDLCT 66/17/MG

1. INTRODUCTION

- 1.1 The purpose of this report is to advise the Board of proposed changes to the current Leisure Centres operating times.
- 1.2 The proposal for earlier opening is to help address the differences between EDLC sites and competitor providers and will also respond to customer feedback in relation to early morning access to swimming, fitness classes and gym facilities.

It is also proposed that earlier closing times are introduced to reflect the very low levels of usage experienced in the latter hours of current operating times.

2. BACKGROUND

- 2.1 The current and proposed operating times for the Leisure Centres are detailed below:

Current operating times:

Allander Leisure Centre

Monday	-	Friday	-	7.30am – 10.30pm
Saturday	-			8.30am – 9.30pm
Sunday	-			8.30am – 10.00pm*

Total opening hours = 101.5* (Sportsdrome)

Kirkintilloch Leisure Centre

Monday	-	Friday	-	7.30am – 10.30pm
Saturday	-			8.30am – 9.30pm
Sunday	-			8.30am – 9.30pm

Total opening hours = 101

The Leisuredrome

Monday	-	Friday	-	7.30am – 10.30pm
Saturday	-		-	8.30am – 9.30pm
Sunday	-		-	8.30am – 9.30pm

Total opening hours = 101

2.2 The current and proposed operating times for the Leisure Centres are detailed below:

Proposed operating times:

Allander Leisure Centre (ALC)

Monday	-	Friday	-	7.00am – 10.00pm
Saturday			-	8.00am – 9.00pm
Sunday			-	8.00am – 9.30pm*

Total opening hours = 101.5* (Sportsdrome)

Kirkintilloch Leisure Centre (KLC)

Monday	-	Friday	-	7.00am – 10.00pm
Saturday			-	8.00am – 9.00pm
Sunday			-	8.00am – 9.00pm

Total opening hours = 101

The Leisuredrome (LD)

Monday	-	Friday	-	7.00am – 10.00pm
Saturday			-	8.00am – 9.00pm
Sunday			-	8.00am – 9.00pm

Total opening hours = 101

2.3 **Difference from Current and Proposed Variation of Operating Times**

KLC and LD currently operate 101 hours per week with an opening time of 7.30am from Monday to Friday and an opening time of 8.30am on Saturday and Sunday. ALC operate 101.5 hours per week with an opening time of 7.30am Monday to Friday and an opening time of 8.30am Saturday and Sunday. The difference of 0.5 hours for ALC is in relation to the operational activity level in the Sportsdrome.

KLC and LD currently operate 101 hours per week with a closing time of 10.30pm from Monday to Friday and 9.30pm on Saturday and Sunday. ALC operate 101.5 hours per

week with a closing time of 10.30pm from Monday to Friday and a closing time of 9.30pm on a Saturday and 10.00pm on a Sunday. The difference in closing hours is by 0.5 hours on a Sunday due to operational activity level in the Sportsdrome.

The proposal is to continue operating at 101 hours per week for KLC and LD and 101.5 for ALC. This would encompass an earlier opening time of 7.00am, Monday to Friday and 8.00am on a Saturday and Sunday. In terms of closing times this would mean earlier closing of 10.00pm from Monday to Friday for all three Centres and earlier closing of 9.00pm on Saturday and Sunday for KLC and LD and 9.30pm for ALC (Sportsdrome)

2.4 Competitor Operating Hours

Examples of competitor operating time are detailed in the table below:

Provider	M-F Operating Hours	Wk End Operating Hours	Total Hours
David Llyod	6.00am - 10.00pm	7.30am - 9.00pm	110.5
Sports Direct	6.30am - 10.00pm	8.00am - 4.00pm	83.5
Nuffield Leisure	6.30am - 10.00pm	7.30am - 9.00pm	94.5
Scotstoun	7.00am - 10.00pm	Sat 9.00am - 5.00pm Sun 9.00am - 9.00pm	92
Sprinburn	7.00am - 9.00pm	9.00am - 4.00pm	84
Broadwood	6.00am - 10.00pm	Sat 8.00am - 5.00pm Sun 9.00am - 9.00pm	101
Anytime Leisure	24 Hrs		
Pure Gym	24 Hrs		

- 2.5 Over the last twelve months there has been increased feedback from customers who have either left or have considered leaving due to the current operating times across the three Centres. An early opening time is required to attract and maintain members who wish to exercise before starting work.
- 2.6 The proposed change will allow the Centres to maintain and hopefully enhance our service delivery to existing customers and potentially new customers by offering an earlier opening time which would shorten the gap of earlier opening between EDLC and its competitors. The proposal is intended to strengthen the Trust's position in the marketplace by competing more in terms of opening hours with other providers and in particular the budget Gym providers.

3. IMPLICATIONS

- 3.1 In order to accommodate the new operating hours staff would start 30 minutes earlier and finish 30 minutes earlier in relation to their current shift pattern.
- 3.2 There are a number of actions required to progress the change and operating hours with the key ones listed below:

- Consultation with Trade Unions.
- Consultation with staff on amended shift patterns.
- Subject to consultation Issue staff with required notice period to change shift patterns.

4. RECOMMENDATIONS

4.1 It is recommended that the Board:-

- a) Notes the details provided on proposed changes to EDLC Leisure Centre operating hours.
- b) Approve the implementation of these hours for EDLC centres taking account of the consultation process and required notice period for employees.